

SHIPPING & DELIVERY POLICY

WHAT ARE THE DELIVERY CHARGES?

Delivery charge varies with each Seller. At present we ship in India only. Shipping is free and we make all possible effort to process to reach you in time.

For Products listed in website few vendors are charged Rs.50 to Rs.99 for delivery per item/order is applied and most of the products were delivered free. Shipping charges are depending on Distance and weight of the products.

When you order from our website, we will ensure that your Order gets dispatched within 24 hours and gets delivered within 5-6 business days thereon. In some cases, it may take longer to receive the shipment depending on your location and accessibility.

If you believe that the product is not in good condition, or if the packaging is tampered with or damaged, before accepting delivery of the goods, please refuse to take delivery of the package. Some courier partners and Sellers do not work on Sundays it's all depends on delivery dates.

WHAT IS THE ESTIMATED DELIVERY TIME?

Sellers generally procure and ship the items within the time specified on the product page. Business days exclude public holidays and Sundays. Estimated delivery time depends on the following factors:

- The Seller offering the product
- Product's availability with the Seller
- The destination to which you want the order shipped to and location of the Seller.

Please enter your default pin code on the product page (you don't have to enter it every single time) to know more accurate delivery times on the product page itself. Please enter your pin code on the product page to know whether the product can be delivered to your location. Whether your location can be serviced or not depends on:

- Whether the Seller ships to your location
- Legal restrictions, if any, in shipping particular products to your location
- The availability of reliable courier partners in your location

At times Sellers prefer not to ship to certain locations. This is entirely at their discretion.

WHY IS THE COD OPTION NOT OFFERED IN MY LOCATION?

Availability of COD depends on the ability of our courier partner servicing your location to accept cash as payment at the time of delivery.

COD Charges: A COD charge is varying from vendor to vendor normally they charge Rs 50 to 99 per order.

I NEED TO RETURN AN ITEM; HOW DO I ARRANGE FOR A PICK-UP?

Returns are easy. Contact us to initiate a return. You will receive a call explaining the process, once you have initiated a return.

Wherever possible we will facilitate the pick-up of the return product. In case, the pick-up cannot be arranged by us/seller, you can return the item through a third-party courier service. Return fees are borne by the Seller. If returns products is fulfilling return norms.

'IMPORTED'

Sometimes, items have to be sourced by Sellers from outside India. These items are mentioned as 'Imported' on the product page and can take at least 10 days or more to be delivered to you.