

PAYMENTS

HOW DO I PAY FOR A NITIZENMART PURCHASE?

Nitizenmart offers you multiple payment methods. Whatever your online mode of payment, you can be rest assured that Nitizenmart's trusted payment gateway partners use secure encryption technology to keep your transaction details confidential at all times.

You may use Internet Banking and other form of payment to make your purchase. Nitizenmart also accepts payments made using Visa, MasterCard, and Maestro credit/debit cards in India.

ARE THERE ANY HIDDEN CHARGES (SALES TAX) WHEN I MAKE A PURCHASE ON NITIZENMART?

There are No hidden charges when you make a purchase on Nitizenmart. The prices listed for all the items are final and all-inclusive. The price you see on the product page is exactly what you pay.

Delivery charges may be extra depending on the seller policy. Please check individual seller for the same. Delivery charge may be waived off on orders worth Rs.500 and over in some instances.

WHAT IS CASH ON DELIVERY?

If you are not comfortable making an online payment on Nitizenmart.com, you can opt for the Cash on Delivery (COD) payment method instead. With the minimum order of Rs.250, you can opt for COD and you can pay in cash at the time of actual delivery of the product at your doorstep, without requiring you to make any advance payment online.

The Policies on COD differ from Vendor to Vendor, the details of the same shall be provided at the completion of the Order placement. The maximum order value for Cash on Delivery (COD) payment is Rs.5,000. It is strictly a cash-only payment method. Only Indian Rupees (INR) is accepted.

HOW DO I PAY USING A CREDIT/DEBIT CARD?

We accept payments made by credit/debit cards issued in India.

Credit cards

We accept payments made using Visa, Rupay, Master Card and credit cards. To pay using your credit card at checkout, you will need your card number, expiry date, three-digit CVV number (found on the backside of your card). After entering these details, you will be redirected to the bank's page for entering the online 3D secure password.

Debit cards

We accept payments made using Visa, MasterCard and Maestro debit cards. To pay using your debit card at checkout, you will need your card number, expiry date (optional for Maestro cards), three-digit CVV

| IS IT SAFE TO USE MY CREDIT/DEBIT CARD ON NITIZENMART?

Your online transaction on Nitizenmart is secure with the highest levels of transaction security currently available on the Internet. Nitizenmart uses 256-bit encryption technology to protect your card information while securely transmitting it to the respective banks for payment processing.

All credit card and debit card payments on Nitizenmart are processed through secure and trusted payment gateways managed by leading banks. Banks now use the 3D secure password service for online transactions, providing an additional layer of security through identity verification.

| WHAT STEPS DOES NITIZENMART TAKE TO PREVENT CARD FRAUD?

Nitizenmart realizes the importance of a strong fraud detection and resolution capability. We and our online payments partners monitor transactions continuously for suspicious activity and flag potentially fraudulent transactions for manual verification by our team.

| CAN I USE MY BANK'S INTERNET BANKING FEATURE TO MAKE A PAYMENT?

Yes. Nitizenmart offers you the convenience of using your bank's Internet Banking service to make a payment towards your order. With this you can directly transfer funds from your bank account, while conducting a highly secure transaction.

We accept payment through Internet Banking.

| CAN I MAKE A CREDIT/DEBIT CARD OR INTERNET BANKING PAYMENT ON NITIZENMART THROUGH MY MOBILE?

Yes, you can make credit card payments through the Nitizenmart mobile site and application. Nitizenmart uses 256-bit encryption technology to protect your card information while securely transmitting it to the secure and trusted payment gateways managed by leading banks.